RESOLUTION NO. R2026-XX

A RESOLUTION OF THE MAYOR AND CITY COMMISSION OF THE CITY OF NORTH MIAMI BEACH, FLORIDA, AUTHORIZING A CONTRACT AMENDMENT TO THE CONTRACT WITH SPRYPOINT, INC., INCREASING THE CONTRACT BY $486,000.00 TO IMPLEMENT SPRYWALLET AS THE INTEGRATED ONLINE PAYMENT PROCESSING PLATFORM FOR NMB WATER CUSTOMER BILLING TRANSACTIONS; AUTHORIZING THE CITY MANAGER OR DESIGNEE TO DO ALL THINGS NECESSARY TO EFFECTUATE THIS RESOLUTION; SUBJECT TO THE BUDGET APPROPRIATION AND AVAILABILITY OF FUNDS; PROVIDING FOR CONFLICTS; PROVIDING FOR SCRIVENER ERRORS; PROVIDING FOR SEVERABILITY; AND PROVIDING FOR AN EFFECTIVE DATE.

WHEREAS, pursuant to Chapter 166, *Florida Statutes* and Section 1.4 of the Charter of the City of North Miami Beach ("City"), the City shall have all available governmental, corporate, and proprietary powers and may exercise them except when prohibited by law; and

WHEREAS, the Seacoast Utility Authority (SUA) issued and awarded Contract No. R2252 "Billing and Customer Service Technology Modernization" to Sprypoint Services, Inc. ("Sprypoint"), effective April 17, 2023 to April 16, 2028, with automatic renewal for successive one-year renewal terms as needed ("Piggyback Contract"); and

WHEREAS, resolution R2024-81 was previously approved by the City Commission in estimated budgeted amount of $1,602,345.00 for utility billing and customer service technology services with Sprypoint; and

WHEREAS, in November 2025, under the City Manager's spend authority, the City approved Change Order #1 in the amount of $22,000.00 for data extraction services from the legacy system, thereby increasing the total contract amount to $1,624,345.00; and

WHEREAS, SpryPoint offers SpryWallet, a fully integrated payment processing solution providing seamless interoperability within the SpyPoint Customer Information System; and

WHEREAS, staff conducted a comprehensive comparative analysis of current payment processing costs and payment volume data for approximately 34,000 utility customer accounts, in comparison to projected processing costs under SpryWallet; and

WHEREAS, an estimated annual budgeted amount of approximately $486,000.00 is required for payment processing fees, with an additional anticipated annual increase of up to 15% to accommodate utility customer growth and increased transaction volume; and

WHEREAS, Section 3-3.20 of the of the Code of Ordinances City of North Miami Beach, Florida, (the "Code") requires that change orders exceeding 10% or $50,000.00, whichever is less, shall be approved by the City Commission; and

WHEREAS, the City Manager and Chief Procurement Officer recommend that the City Commission approve and authorize the City Manager or designee to execute Contract Amendment No. 1 to the previously approved Master Agreement with SpryPoint, to add SpryWallet; a fully integrated payment processing solution, increasing the previously approved contract by $486,000.00, thereby increasing the total expenditure to an amount not to exceed $2,128,345.00; and

WHEREAS, the Mayor and City Commission believe it is in the best interests of the City to approve and authorize the City Manager or designee to execute Contract Amendment No. 1 to the previously approved Master Agreement with SpryPoint, to add SpryWallet; a fully integrated payment processing solution, increasing the previously approved contract by $486,000.00, thereby increasing the total expenditure to an amount not to exceed $2,110,345.00.

NOW, THEREFORE, BE IT RESOLVED by the Mayor and City Commission of the City of North Miami Beach, Florida, that:

Section 1. The foregoing whereas clauses are true and correct and adopted as the legislative and administrative findings of the City Commission and made a specific part of this Resolution; all exhibits attached hereto are made a specific part of this Resolution.

Section 2. The Contract Amendment, in substantially the form attached as Exhibit "A," to the previously approved contract with SpryPoint Inc., for the implementation of SpryWallet, increasing the expenditure by $486,000.00, thereby increasing the total expenditure to an amount not to exceed $2,110,345.00; with an additional anticipated annual increase of up to 15% as needed to facilitate utility customer growth and payment transaction volume, subject to budget appropriation and availability of funds is hereby approved.

Section 3. The City Manager or designee is authorized to do all things necessary to effectuate this Resolution.

Section 4. All Resolutions or parts of Resolutions in conflict with this Resolution are repealed to the extent of such conflict.

Section 5. Any scrivener or typographical errors that do not affect intent may be corrected with notice to, and the authorization of the City Attorney and City Manager without further process.

Section 6. If any provision of this Resolution or the application thereof to any person or circumstance is held invalid, such invalidity shall not affect other provisions or applications of this Resolution that can be given affect without the invalid provision or application, and to this end the provisions of this Resolution are declared to be severable.

Section 7. This Resolution shall take effect immediately upon adoption.

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APPROVED AND ADOPTED by the City of North Miami Beach City Commission at the regular meeting assembled this **16th day of June 2026**.

ATTEST:

____________________________________	____________________________________
ANDRISE BERNARD, MMC CITY CLERK	MICHAEL JOSEPH MAYOR

(CITY SEAL)

APPROVED AS TO FORM AND LEGAL SUFFICIENCY FOR THE USE AND RELIANCE OF THE CITY OF NORTH MIAMI BEACH ONLY:

GREENSPOON MARDER, LLP.

By: ____________________________________

CITY ATTORNEYS

Sponsored by: Mayor & Commission